

What Internet browsers should I use to access MyVAM account?

We recommend using one of the supported browsers and versions listed below. Using older versions may prevent you from accessing MyVAM. Also, some site features won't function as expected if you use an older or beta test version. Instead, always use the latest version of your browser since old browsers are more vulnerable to security threats. Using the latest browsers provide you with better encryption and privacy support by default.

- **Internet Explorer: 9.x, 10.x, 11.x (Windows)**
- **Chrome: 39.x (Windows)**
-

If the authentication doesn't work when using a browser version listed above, please provide the following information when you contact documentation@vamservices.com:

- An explanation of the issue
- Identify the browser and version you were using
- Identify the operating system and version on your computer
- A screenshot of your issue